

04th May 2018

To whom it may concern

Re: PaySolutions

PaySolutions were engaged by The Unlimited in 2007 to provide an outsourced payroll service. At that stage there were approximately 289 employees who were employed by 2 different legal entities. Since then the business has grown – we now process approximately 2 850 payslips per month with 11 different payrolls being run for us by PaySolutions.

When we were looking for somebody to provide a payroll service to our business, aside from the normal factors that one would take into consideration, (such as costs, accuracy, track record, reliability, risk mitigating plans/ measures, etc.) we wanted somebody that would be a partner to us. We wanted someone who would take the effort to understand our business and why we needed to work to very tight payroll timelines and needed a degree of flexibility at times around deadlines (We have a high turnover in our call centre payrolls).

Shirley and her team have not disappointed in this regard. They have provided exceptional service to us and do not hesitate in going the extra mile. Due to the size and workload associated with our payrolls, Shirley has provided us with a dedicated resource, who works onsite with us during the last 2 weeks of each month to ensure a smooth month-end and payment process. Further, a representative from Paysolutions meets with our front-end payroll staff each month in an effort to improve efficiencies on an ongoing basis.

We have been extremely happy with the service and relationship we have had from Shirley and her team and would not hesitate to recommend her to anyone looking for a professional, efficient and reliable payroll service provider.



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